

19 February, 2019

The Hon. Mathias Cormann,
Minister for Finance,
Parliament House,
CANBERRA,
ACT 2600

Dear Minister,

In relation to the air travel that you booked through Helloworld in July 2017, for travel in January 2018, I can confirm the following:

1. We held your credit card details and had been instructed by you to process payment for the full amount back in July 2017 when the original booking was made;
2. The four airfares were standard return economy airfares on normal commercial terms;
3. The fact that payment was not processed at the time was a regrettable administrative error within our Accounts Department; and
4. Because we held your credit card details at the time of the booking, payment reminders were not sent to you, even though the amount remained listed as "Outstanding" on our internal system.

We have now processed payment of the full outstanding amount of \$2780.82 from the credit card previously supplied to us.

The flights were never "free" and they were never intended to be free.

We apologise for any inconvenience or embarrassment this administrative error may have caused.

Yours sincerely,



Michael Burnett
Chief Financial Officer